

Reporting A Claim

Before reporting a claim, please be prepared with your Insurance Board number (aka IBID #) and the details of the loss. For example, date of loss, description and cause of damage or injury, names of involved individuals, etc.

Option #1

Contact your local agent. Are you unsure who your agent is? To find your agent, [click here](#).

Option #2

Report the loss online with the Claim Reporting Form [click here](#).

(Owned Auto and Workers Compensation Claims must be reported to your agent or directly to the insurance company. Please refer to your policy documents for additional information.)

If you are having problems or have questions, you can contact the Insurance Board Claims Team for assistance. Call 800.437.8830 and then press 4, or if you prefer, send an email to [Alison Hanna here](#).

After-Hours Emergency Claim Line

800.716.3196

After-hours is from 5:30PM (Eastern) to 8:00AM (Eastern) and should be used for major/catastrophic losses or severe bodily injuries only. If your claim is not an emergency we ask that you contact your agent or the IB during normal business hours (8AM-5:30PM Eastern). Thank you for your understanding.